

GRAYSVILLE GAS

The Budget Billing Plan

HOW BUDGET BILLING WORKS FOR YOU

The Budget Billing Plan works by averaging your last twelve months 'gas usage history to arrive at an estimated annual bill. The estimated annual bill is divided by twelve to calculate your initial monthly budget bill amount. The budget bill will be analyzed periodically and may be adjusted anytime.

QUALIFICATIONS

Customers that have an account at the same location for twelve continuous months, have a zero balance with no late payments may **request budget billing**. Call our office at 205.674.5643 x3043 by pick up an application at the office or on our website www.graysvillecity.com. When the signed application is received, the customer will be placed on the Budget Billing plan beginning April 1st upon approval.

The Budget Billing Plan will only work for you if you pay the monthly budget amount each and every month. **If you miss a monthly budget payment, your account may be removed from the plan, and all outstanding balances will become payable by the 25th to avoid interruption.**

BENEFITS OF BUDGET BILLING

We offer Budget Billing of gas as a convenience to our customers. By paying approximately the same amount every month, you can forget about short seasonal increases.

- No more wondering and guessing what your bill will be.
- It's easier for you to plan monthly expenses when you know what your average budget payment is.
- If you will be out of town when your bill is due, you'll know the amount to pay in advance.
- No large fluctuations between winter and summer gas bills
- You may switch back to the regular plan just by calling our office and balance due will be payable by the 15th to avoid late fee and 25th to avoid interruption.

The difference between your Budget Billing and actual usage does change. At some time during the year, you may be ahead, and at other times you may be behind, depending on the weather differences year to year.

Each month your bill will show the Budget Billing Gas Balance – the difference between your budget bills and actual bill to date. You can gauge your actual costs by your statement that lets you know whether you are ahead or behind on your bill. To be sure this Budget Billing works for you, we will compare your Budget Billing twice a year with your last 12 months of actual use. If your account shows a significant change, we will adjust your monthly budget amount. This change will appear on your next month's bill.

CANCELING BUDGET BILLING

If you decide to come off Budget Billing, depending on your budget balance as described above, you will receive a credit or be billed for an additional amount due by the 15th to avoid late fee and 25th to avoid interruption (if balance is due)

REMINDER

Water is NOT calculated on Budget Billing. You will pay charges in addition when you pay a gas budget amount.