

# GRAYSVILLE GAS AND WATER

## The Budget Billing Plan

### HOW BUDGET BILLING WORKS FOR YOU

The Budget Billing Plan works by averaging your last twelve months' usage history to arrive at an estimated annual bill. The estimated annual bill is divided by twelve to calculate your initial monthly budget bill amount. The budget bill will be analyzed periodically and may be adjusted anytime. There will be no surprise "catch-up" month.

### QUALIFICATIONS

Customers that have had an account with us at the same location for twelve continuous months and currently have a zero balance may make **a request for budget billing between April and August 15**. In the spring you can contact our office at (205) 674-5643 option 2 to get started. You can choose to pick up an application in the office or we will be happy to mail you one. When the signed application is received in the office, the customer will be placed on the Budget Billing plan.

The Budget Billing Plan will only work for you if you pay the monthly budget amount each and every month. **If you miss a monthly budget payment, your account may be removed from the plan, and all outstanding balances will become payable immediately.**

### BENEFITS OF BUDGET BILLING

We offer Budget Billing as a convenience to our customers. By paying approximately the same amount every month, you can forget about short seasonal increases.

- No more wondering and guessing what your bill will be.
- It's easier for you to plan monthly expenses when you know what your average budget payment is.
- If you will be out of town when your bill is due, you'll know the amount to pay in advance.
- No large fluctuations between winter and summer gas bills
- You may switch back to the regular plan just by calling our office. Any balance due will be payable at that time.

**The difference between your Budget Billing and actual usage does change. At some time during the year you may be ahead and at other times, you may be behind.**

Each month your bill will show the Budget Billing Balance – the difference between your budget bills and actual bill to date. You can gauge your actual costs by your statement that lets you know whether you are ahead or behind on your bill. To be sure this Budget Billing works for you, we will compare your Budget Billing every few months with your last 12 months of actual use. If your account shows a significant change, we will adjust your monthly budget amount. This change will appear on your next month's bill.

### CANCELING BUDGET BILLING

If you decide to come off Budget Billing, depending on your budget balance as described above, you will receive a credit or be billed for an additional amount.

### REMINDER

**Water is not calculated on Budget Billing. You will pay charges in addition of water when you pay your budget amount.**